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The National Flood Insurance Program offers a wide range of print and digital resources to help our business partners navigate the flood insurance process before, during, and after a disaster. Use this form to order print publications for free. To download the newest digital resources, go to [Agents.FloodSmart.gov/ResourceLibrary](https://www.floodsmart.gov/ResourceLibrary).

**For Insurance Agents**

*Materials for insurance agents to bring to property site visits and client meetings. Designed to explain the value of flood insurance to consumers and answer program-related questions.*

Qty.	Inventory #	Title
	<b>F-698</b> 5/19	Flood Insurance: Make It Your Business <i>Fact Sheet</i> <a href="https://www.floodsmart.gov/Flood-Insurance-Make-It-Your-Business-Fact-Sheet_Agents">FloodSmart.gov/Flood-Insurance-Make-It-Your-Business-Fact-Sheet_Agents</a>
	<b>P-2075</b> 7/20	Flood Insurance Agent Field Guide <i>Handbook</i> <a href="https://www.floodsmart.gov/Flood-Insurance-Agent-Field-Guide_Handbook_Agents">FloodSmart.gov/Flood-Insurance-Agent-Field-Guide_Handbook_Agents</a>
	<b>F-029</b> 11/19	Condo Coverage Brochure <i>Brochure</i> <a href="https://www.floodsmart.gov/Condo-Coverage-Brochure_Consumers">FloodSmart.gov/Condo-Coverage-Brochure_Consumers</a>
	<b>F-687</b> 10/17	NFIP Flood Insurance Claims Handbook <i>Handbook</i> <a href="https://www.floodsmart.gov/NFIP-Claims-Handbook_Policyholders">FloodSmart.gov/NFIP-Claims-Handbook_Policyholders</a>
<b>Online Only</b>	<b>N/A</b> 5/20	Flood Insurance Manual <i>Manual</i> <a href="https://www.floodsmart.gov/Flood-Insurance-Manual_Policyholders">FloodSmart.gov/Flood-Insurance-Manual_Policyholders</a>
<b>Online Only</b>	<b>N/A</b> 11/19	Agent Map Update Fact Sheets <i>Fact Sheets</i>  From High-Risk to Low- to Moderate-Risk <a href="https://www.floodsmart.gov/From-High-Risk-to-Low-to-Moderate-Risk-Fact-Sheet_Agents">FloodSmart.gov/From-High-Risk-to-Low-to-Moderate-Risk-Fact-Sheet_Agents</a>  From Low- to Moderate-Risk to High-Risk <a href="https://www.floodsmart.gov/From-Low-to-Moderate-Risk-to-High-Risk-Fact-Sheet_Agents">FloodSmart.gov/From-Low-to-Moderate-Risk-to-High-Risk-Fact-Sheet_Agents</a>  From High-Risk to Higher-Risk <a href="https://www.floodsmart.gov/From-High-Risk-to-Higher-Risk-Fact-Sheet_Agents">FloodSmart.gov/From-High-Risk-to-Higher-Risk-Fact-Sheet_Agents</a>

Qty.	Inventory #	Title
	<b>F-2053</b> 7/19	Agent Resources Postcard <i>Postcard</i> <a href="https://www.floodsmart.gov/Agent-Resources-Postcard_Agents">FloodSmart.gov/Agent-Resources-Postcard_Agents</a>
	<b>P-2076</b> 11/19	NFIP Door Hanger <i>Door Hanger</i> <a href="https://www.floodsmart.gov/NFIP-Door-Hanger_Industry">FloodSmart.gov/NFIP-Door-Hanger_Industry</a>
	<b>F-061</b> 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> <a href="https://www.floodsmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding_Postcard_Consumers">FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding_Postcard_Consumers</a>
	<b>F-002</b> 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> <a href="https://www.floodsmart.gov/Why-Do-I-Need-Flood-Insurance_Brochure_Consumers">FloodSmart.gov/Why-Do-I-Need-Flood-Insurance_Brochure_Consumers</a>
	<b>F-084</b> 3/11	Answers to Questions About the NFIP <i>Manual</i> <a href="https://www.floodsmart.gov/Answers-to-Questions-About-the-NFIP_Manual_Policyholders">FloodSmart.gov/Answers-to-Questions-About-the-NFIP_Manual_Policyholders</a>  <i>Note: in-depth document, not appropriate for introducing survivors or agents to the program, shipped in limited quantities</i>
	<b>F-436</b> 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> <a href="https://www.floodsmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters-Fact-Sheet_Consumers">FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters-Fact-Sheet_Consumers</a>
	<b>F-441</b> 4/17	Lowest Floor Guide for Agents <i>Handbook</i> <a href="https://www.floodsmart.gov/Lowest-Floor-Guide-for-Agents_Handbook_Agents">FloodSmart.gov/Lowest-Floor-Guide-for-Agents_Handbook_Agents</a>



### For Real Estate Agents and Lenders

Materials for real estate agents, lenders, and other homebuying liaisons to help promote the value of flood insurance to clients and explain their properties' flood insurance requirements.

Qty.	Inventory #	Title
	<b>P-2092</b> 5/20	A Real Estate Professional's Guide to Discussing Flood Insurance <i>Brochure</i> <a href="https://www.floodsmart.gov/Real-Estate-Professionals-Guide-to-Discussing-Flood-Insurance-Brochure-Realtors">FloodSmart.gov/Real-Estate-Professionals-Guide-to-Discussing-Flood-Insurance Brochure Realtors</a>
	<b>F-061</b> 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> <a href="https://www.floodsmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding-Postcard-Consumers">FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding Postcard Consumers</a>
	<b>F-436</b> 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> <a href="https://www.floodsmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters-Fact-Sheet-Consumers">FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters Fact-Sheet Consumers</a>
	<b>F-002</b> 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> <a href="https://www.floodsmart.gov/Why-Do-I-Need-Flood-Insurance-Brochure-Consumers">FloodSmart.gov/Why-Do-I-Need-Flood-Insurance Brochure Consumers</a>
	<b>P-2076</b> 11/19	NFIP Door Hanger <i>Door Hanger</i> <a href="https://www.floodsmart.gov/NFIP-Door-Hanger-Industry">FloodSmart.gov/NFIP-Door-Hanger Industry</a>

### For Stakeholders

Materials local officials and other stakeholders can use to inform their communities about flood risk and how to stay safe in the event of a flood.

Qty.	Inventory #	Title
<b>Online Only</b>	<b>N/A</b> 10/17	NFIP Desk Reference Guide for State Insurance Commissioners and Others <i>Handbook</i> <a href="https://www.fema.gov/media-library/assets/documents/157006">fema.gov/media-library/assets/documents/157006</a>
<b>Online Only</b>	<b>N/A</b> 09/20	Flood Safety Social Media Toolkit <a href="https://www.ready.gov/flood-toolkit">ready.gov/flood-toolkit</a>
<b>Online Only</b>	<b>N/A</b> 9/18	Flood Insurance Moonshot Toolkit <a href="https://www.fema.gov/media-library/assets/documents/166428">fema.gov/media-library/assets/documents/166428</a>
<b>Online Only</b>	<b>N/A</b> 09/20	NFIP Resource Library <i>Online Library</i> <a href="https://www.Agents.FloodSmart.gov/Resource-Library">Agents.FloodSmart.gov/Resource-Library</a>
<b>Online Only</b>	<b>N/A</b> 09/20	Survivor Story Videos <i>Videos</i> <a href="https://www.youtube.com/playlist?list=PL720Kw_OoJlJ9pV6zDxQIZMXofyR5KtgL">youtube.com/playlist?list=PL720Kw_OoJlJ9pV6zDxQIZMXofyR5KtgL</a>
	<b>P-2076</b> 11/19	NFIP Door Hanger <i>Door Hanger</i> <a href="https://www.floodsmart.gov/NFIP-Door-Hanger-Industry">FloodSmart.gov/NFIP-Door-Hanger Industry</a>
	<b>F-0010</b> 9/18	NFIP Pocket Folder <i>Folder</i>



**For Policyholders/Public:  
 Before the Flood**

*Materials that introduce the NFIP to the general public and new policyholders and explain the value of purchasing flood insurance.*

Qty.	Inventory #	Title
	<b>F-002</b> 5/20	Why Do I Need Flood Insurance? <i>Brochure</i> <a href="http://FloodSmart.gov/Why-Do-I-Need-Flood-Insurance_Brochure_Consumers">FloodSmart.gov/Why-Do-I-Need-Flood-Insurance_Brochure_Consumers</a>
	<b>F-061</b> 6/20	Your Homeowners Insurance Does Not Cover Flooding <i>Postcard</i> <a href="http://FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding_Postcard_Consumers">FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding_Postcard_Consumers</a>
	<b>F-436</b> 7/20	The Preferred Risk Policy for Homeowners and Renters <i>Fact Sheet</i> <a href="http://FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters_Fact-Sheet_Consumers">FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-and-Renters_Fact-Sheet_Consumers</a>
	<b>P-2108</b> 5/20	Flood Insurance for Renters <i>Brochure</i> <a href="http://FloodSmart.gov/Flood-Insurance-for-Renters_Brochure_Consumers">FloodSmart.gov/Flood-Insurance-for-Renters_Brochure_Consumers</a>
	<b>P-2081</b> 11/19	Condo Coverage Postcard <i>Postcard</i> <a href="http://FloodSmart.gov/Condo-Coverage-Postcard_Consumers">FloodSmart.gov/Condo-Coverage-Postcard_Consumers</a>
	<b>F-679</b> 7/20	NFIP Summary of Coverage <i>Manual</i> <a href="http://FloodSmart.gov/NFIP-Summary-of-Coverage_Manual_Policyholders">FloodSmart.gov/NFIP-Summary-of-Coverage_Manual_Policyholders</a>

**For Policyholders/Public:  
 During a Flood**

*Materials that explain loss avoidance steps policyholders can take to protect their property and belongings before flooding occurs.*

Qty.	Inventory #	Title
<b>Online Only</b>	<b>N/A</b> 6/20	Flood Loss Avoidance Practices <i>Infographic</i> <a href="http://FloodSmart.gov/Flood-Avoidance-Practices_Infographic_Policyholders">FloodSmart.gov/Flood-Avoidance-Practices_Infographic_Policyholders</a>

**For Policyholders/Public:  
 After the Flood**

*Materials for the general public and policyholders for distribution post-flood disaster at Joint Field Offices, town halls, and community centers.*

Qty.	Inventory #	Title
<b>Online Only</b>	<b>N/A</b> 6/20	Coming Home After a Flood <i>Infographic</i> <a href="http://FloodSmart.gov/Coming-Home-After-a-Flood_Infographic_Policyholders">FloodSmart.gov/Coming-Home-After-a-Flood_Infographic_Policyholders</a>
<b>Online Only</b>	<b>N/A</b> 6/20	How to File a Flood Insurance Claim <i>Infographic</i> <a href="http://FloodSmart.gov/How-to-File-a-Flood-Insurance-Claim_Infographic_Policyholders">FloodSmart.gov/How-to-File-a-Flood-Insurance-Claim_Infographic_Policyholders</a>
<b>Online Only</b>	<b>N/A</b> 5/19	Who's Knocking at Your Door? <i>Infographic</i> Horizontal <a href="http://FloodSmart.gov/Whos-Knocking-at-Your-Door_Infographic_Policyholders">FloodSmart.gov/Whos-Knocking-at-Your-Door_Infographic_Policyholders</a> Vertical <a href="http://FloodSmart.gov/Whos-Knocking-At-Your-Door-Vertical_Infographic_Policyholders">FloodSmart.gov/Whos-Knocking-At-Your-Door-Vertical_Infographic_Policyholders</a>
	<b>F-687</b> 10/17	NFIP Flood Insurance Claims Handbook <i>Handbook</i> <a href="http://FloodSmart.gov/NFIP-Claims-Handbook_Policyholders">FloodSmart.gov/NFIP-Claims-Handbook_Policyholders</a>
	<b>F-695</b> 8/20	Flood Insurance Requirements for Individuals Who Receive Federal Disaster Assistance <i>Brochure</i> <a href="http://FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance_Fact-Sheet_Policyholders">FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance_Fact-Sheet_Policyholders</a>
	<b>F-0663</b> 9/17	Increased Cost of Compliance <i>Brochure</i> <a href="http://FloodSmart.gov/Increased-Cost-of-Compliance-Coverage-Reduces-Future-Flood-Damages_Brochure_Policyholders">FloodSmart.gov/Increased-Cost-of-Compliance-Coverage-Reduces-Future-Flood-Damages_Brochure_Policyholders</a>



## Spanish Materials (All Audiences)

Materials to inform the Spanish-speaking community of the value of flood insurance and how they can protect their property and belongings in the event of a flood.

Qty.	Inventory #	Title
	<b>F-002S</b> 8/18	¿Por Qué Necesito un Seguro contra Inundación? (Why Do I Need Flood Insurance?) <i>Brochure</i> <a href="http://FloodSmart.gov/Why-Do-I-Need-Flood-Insurance-Spanish-Brochure-Consumers">FloodSmart.gov/Why-Do-I-Need-Flood-Insurance-Spanish Brochure Consumers</a>
	<b>F-061S</b> 4/18	Los Seguros De Vivienda No Cubren Inundaciones (Your Homeowner Insurance Does Not Cover Flooding) <i>Postcard</i> <a href="http://FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding-Spanish-Postcard-Consumers">FloodSmart.gov/Your-Homeowners-Insurance-Does-Not-Cover-Flooding-Spanish Postcard Consumers</a>
	<b>F-695S</b> 8/19	Requisitos del Seguro contra Inundaciones para Beneficiarios De asistencia Federal por Desastres (Flood Insurance Requirements for Individuals Who Receive Federal Disaster Assistance) <i>Brochure</i> <a href="http://FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance-Spanish-Fact-Sheet-Policyholders">FloodSmart.gov/Flood-Insurance-Requirements-for-Individuals-Who-Receive-Federal-Disaster-Assistance-Spanish Fact-Sheet Policyholders</a>
	<b>F-679S</b> 11/19	Programa Nacional de Seguro Contra Inundación Resumen de Cobertura (NFIP Summary of Coverage) <i>Handbook</i>
<b>Online Only</b>	<b>N/A</b> 5/19	¿Quién toca su puerta? (Who's Knocking at Your Door?) <i>Infographic</i> <a href="http://FloodSmart.gov/Whos-Knocking-at-Your-Door-Spanish-Infographic-Policyholders">FloodSmart.gov/Whos-Knocking-at-Your-Door-Spanish Infographic Policyholders</a>
<b>Online Only</b>	<b>N/A</b> 6/20	Limitando los Daños de una Inundación en su Hogar (Flood Loss Avoidance Practices) <i>Infographic</i> <a href="http://FloodSmart.gov/Flood-Avoidance-Practices-Spanish-Infographic-Policyholders">FloodSmart.gov/Flood-Avoidance-Practices-Spanish Infographic Policyholders</a>

Qty.	Inventory #	Title
	<b>F-436S</b> 11/18	Póliza de Riesgo Preferencial para Propietarios e Inquilinos (Preferred Risk Policy for Homeowners and Renters) <i>Brochure</i> <a href="http://FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-And-Renters-Spanish-Brochure-Consumers">FloodSmart.gov/Preferred-Risk-Policy-for-Homeowners-And-Renters-Spanish Brochure Consumers</a>
	<b>F-437S</b> 11/18	Póliza de Riesgo Preferida para Negocios (Preferred Risk Policy for Businesses) <i>Brochure</i> <a href="http://FloodSmart.gov/Preferred-Risk-Policy-for-Businesses-Spanish-Brochure-Consumers">FloodSmart.gov/Preferred-Risk-Policy-for-Businesses-Spanish Brochure Consumers</a>
<b>Online Only</b>	<b>N/A</b> 5/20	Cómo Presentar Una Reclamación del Seguro contra Inundaciones (How to File a Flood Insurance Claim) <i>Infographic</i> <a href="http://FloodSmart.gov/How-To-File-a-Flood-Insurance-Claim-Spanish-Infographic-Policyholders">FloodSmart.gov/How-To-File-a-Flood-Insurance-Claim-Spanish Infographic Policyholders</a>
	<b>F-687S</b> 10/17	Manual de Reclamación (Flood Insurance Claims Handbook) <i>Handbook</i>
	<b>P-2108</b> 07/20	Seguro contra Inundación para Inquilinos (Flood Insurance for Renters) <a href="http://FloodSmart.gov/Flood-Insurance-for-Renters-Spanish-Brochure-Consumers">FloodSmart.gov/Flood-Insurance-for-Renters-Spanish Brochure Consumers</a>
<b>Online Only</b>	<b>N/A</b> 6/20	Volviendo a Casa Después de una Inundación (Coming Home After a Flood) <i>Infographic</i> <a href="http://FloodSmart.gov/Coming-Home-After-a-Flood-Spanish-Infographic-Policyholders">FloodSmart.gov/Coming-Home-After-a-Flood-Spanish Infographic Policyholders</a>



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